



Managed IT Services

Flexible technology solutions for sustainable growth



Managed IT services

We provide comprehensive end-to-end managed IT services to support your business strategy and future growth plans, giving you the freedom to focus on your core business. Our IT consultancy services will embed best practice throughout your IT system and create a roadmap to future-proof your IT infrastructure.

We work with our clients to understand their strategic objectives and develop an IT strategy that aligns with their business goals. We create adaptable, flexible IT strategies that grow with the business, delivering measurable results.

Our managed IT services deliver preventative maintenance to maximise system up-time and reliability. We always aim for a first time fix and our remote support will resolve your IT issues quickly and efficiently, followed up by review and analysis to prevent recurrence.

Security

Our managed IT services include development of a comprehensive security strategy to build your cyber defences. We will help you to establish your data protection processes to maintain the security and integrity of your data for compliance with industry and data protection regulations.

We understand that backup and disaster recovery planning can be time consuming and a challenge to anticipate the 'worst-case' scenario. Our consultants design and test disaster recovery strategies to help clients get their business operating as quickly as possible in the event of an incident. We implement automated backup processes and hosted desktop data is stored securely in our UK ISO 27001 certified data centre.

Features and benefits

Strategic IT consultancy

Expert advice and guidance aligned with business goals to future-proof your IT platform.

IT Infrastructure

Strategic consultancy to outline the optimum IT infrastructure with a roadmap for future growth.

Preventative Measures

Proactive, automated monitoring of your IT estate to maximise system uptime and performance.

Security

Strategic security reviews to minimise risk, maintain data security and regulatory compliance.

Business continuity, disaster recovery and backup

Preparation of a comprehensive business continuity plan to enable the business to continue in the event of major system outage.

Change management

On-going change management processes to deliver improved system upgrades and changes.

Project management

IT project management based on best practice and ITIL principles to deliver on time and within budget.

Technology you can count on

www.orca.co.uk

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